

Your Go-To for Training, Growth, & Gamified Learning

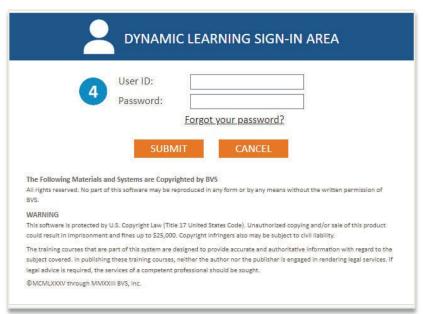
Signing In



Type your Institution ID and click Submit.



Type your assigned User ID and temporary Password in the spaces provided. (Press your Tab key to move from one space to the next.) Click **Submit**.



User ID: first initial and last name e.g. dcounts



Signing In (continued)

You will be asked to enter and confirm a new Password. This will be the password you use to sign into the system. Remember, passwords are case sensitive. If you create a password with both upper- and lower-case letters, that is how you must type it when you sign in.

After you confirm and submit your password, you will be returned to the sign-in screen. Enter your **User ID** and **Password** to sign into the system.



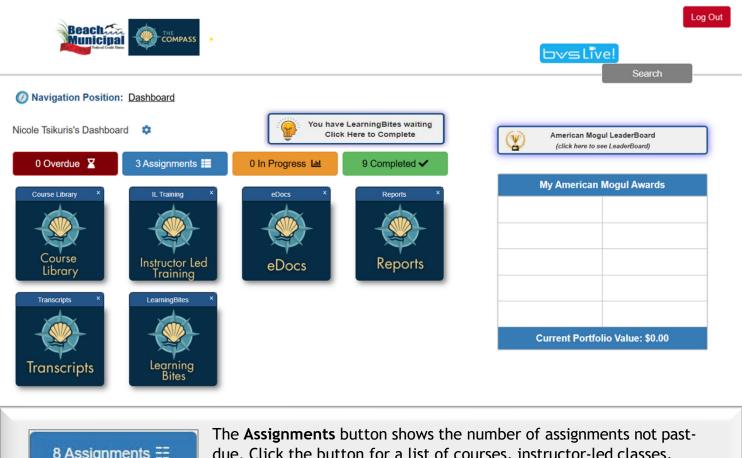


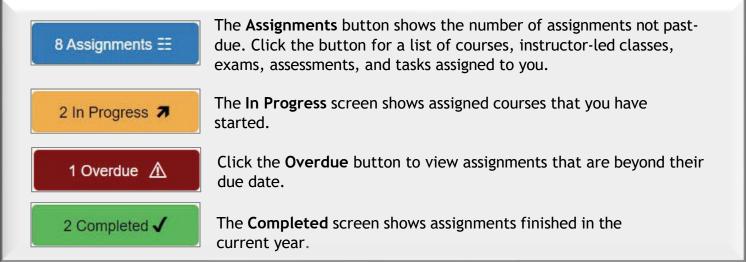
Dashboard

The first screen you'll see is the **Dashboard** home page with summary information about your assigned courses, courses in progress, completed and past due courses. (Depending on your institution's Dynamic Learning subscription and your individual authorization level, you may have different menu options.)

System features can be accessed by using the home page tiles or the Navigation Menu.

NOTE: Clicking on Beach Municipal FCU/The Compass logo will always return you to the Dashboard home page.







Anytime one or more **LearningBites** are delivered to you this button appears in the upper right-hand corner of your Dashboard home page.

Dashboard (continued)















The **Course Library** menu can be opened by clicking on the Course Libraries button in the Navigation Menu or by clicking on the Course Library tile on the Dashboard. The Course Library contains links to all available libraries. Note: Assigned courses must be finished before you can take extra courses. Certain courses may also have prerequisites.

Learning Bites are short, focused training modules designed to give you quick knowledge on a single topic. They usually take just a few minutes to complete and are perfect for brushing up on skills, learning something new in a hurry, or reinforcing key concepts without committing to a full course. Note: Bites completed from this menu are not tracked in reports. You do not earn American Mogul dollars for Bites.

Instructor-Led Training (ILT) sessions are conducted either in person or virtually via Zoom. To sign up for an Instructor-Led class, click the IL Training tile to open the Instructor-Led Class Sign-Up window. Click the Attend button to select a class. The class will be automatically added to your list of assignments, and you will receive an email with an Outlook Attachment verifying your enrollment unless the class requires supervisor approval.

The **Transcript** screen shows all courses you have completed (elective and assigned).

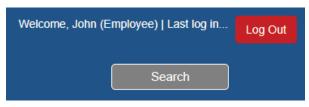
The **eDocs** area contains links to files that require your acknowledgement. For example, Human Resources documents that have been updated and require your signature.

The **Reports** screen can generate performance and usage reports for you and anyone you supervise.





Home Page Features



Using **Search**, you can quickly locate specific information in courses and eDocs within The Compass. The Search link can be found in the upper right corner of all menu screens.



The **Messages** section allows us to post brief messages.

Full Navigation Menu



Located in the upper left of the home page, the **Full Navigation Menu** offers an alternative method for accessing system features.



My Dashboard returns you to the home page.

Course Libraries contains all enabled libraries.

Career Path displays links to All Completed Courses/Tasks, Curriculum Self-Enrollment, and Career Assessments. Career Assessments are tools for gauging your knowledge of particular roles. Upon completion, you will see any applicable review recommendations.

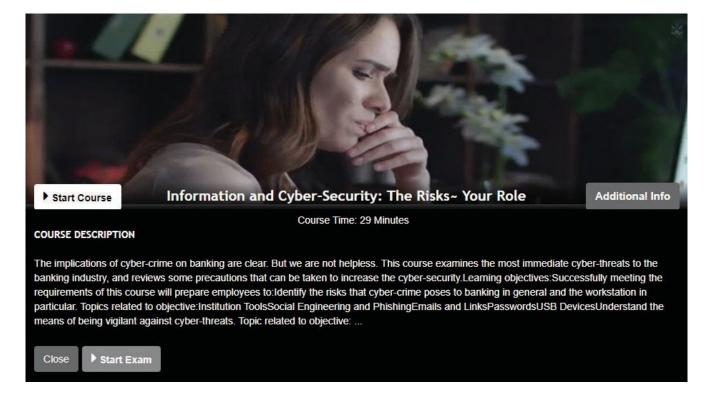
Communications Center contains Virtual Classroom and e-Documents. Virtual Classroom has links to sessions you are invited to join. e-Documents has files uploaded by Beach Municipal FCU.

In addition to compliance-related articles and update notifications, the **Compliance Center** also provides links to the Compliance Timeline, regulator sites and more.

Courses and Exams



Once you have opened a course (from either your Assignments list or the Course Library), the Course Description page allows you to review the course content, the topics covered and its estimated completion time. When you're ready to begin the course, click the Start Course or Start Exam button.



When you take the **final exam**, the system will record your answers and give you a final score. Depending on the course, it may also show you the questions you answered incorrectly, and it may suggest that you review certain parts of the course.

Final exam results are available to your supervisor. For most courses, **90 percent** is considered a passing grade.

American Mogul



The Compass includes American Mogul, the game where your goal is to become a billionaire. As you complete courses, you'll earn **American Mogul Dollars** and move through ten progressive levels with **prizes** along the way. Training is built around real-world scenarios with immediate feedback, helping you build knowledge and skills you can use every day—while competing, advancing, and earning rewards!

My American Mogul Awards	
\$100,000,000	\$200,000,000
Current Portfolio Value \$200,000,000	

The My American Mogul Awards section will show you where you stand in the leaderboard.

At the bottom will also show your **Current Portfolio Value** total.

Prizes

Prizes vary depending on the level, category, and course. In some categories, you'll be able to choose your prize, while in others the prize will be predetermined.

Guusto is the platform we'll use to deliver monetary prizes you earn through American Mogul. You'll receive digital credits that can be redeemed for **gift cards at hundreds of popular retailers, restaurants, and services**—giving you the freedom to choose the rewards that matter most to you. Use your credits right away or save them up for higher-value gift cards—the choice is yours!



Guusto: Step-by-Step



- 1. You'll receive an email with a "Claim Your Gift" link. Click the link to begin the process.
- Log in or, if this is your first visit, create a free Guusto account using your beachmunicipal.org email address. Once logged in, click "Add gift to My Account." You must claim your gift to use it! Claiming ensures that your gift never expires and is safely stored in your account.
- 3. Within your Guusto account, go to "Redeem Gifts." You can choose to redeem the full amount or a partial amount, and you can combine multiple gifts if you like. Then, select your desired merchant—hundreds are available—unless the sender specified one for you.
- 4. Once deployed, the merchant gift card works like any standard e-gift card. You can:
 - Present it on your phone as a PDF or screenshot
 - Print it and bring it to the store
 - Use it online with the code provided

Any remaining balance stays on the card for future use at that merchant.

Have questions? Click here to access the Guusto Redemption FAQ.

Guusto: Giving Back



Guusto partners with the One Drop Foundation to provide a full day of clean drinking water for every gift sent through their platform. That means each time you receive recognition, someone in need gains access to life-essential water and sanitation.

FAQs



Getting Started

How do I log in?

To access The Compass, go to Employees \rightarrow Training & Resources \rightarrow The Compass. Use your credentials to log in and start exploring.

Are there instructions on how the site works?

Yes! Click [here] to view or print a guide that explains how The Compass works.

What if I forget my login or have technical issues?

Click the "Forgot Password" option to reset your login. If you still have trouble, contact Diana.

Do I have to use The Compass?

Yes. Beginning in October, your mandatory monthly cybersecurity training will be delivered through The Compass, so you'll need to log in at least once a month. Beyond that, the sky is the limit! Many courses allow you to earn coins, which unlock rewards!

Assignments and Courses

Where do I find my assignments?

Click the Assignments button to see the number of assignments not past-due. This will show a list of your assigned courses, instructor-led classes, exams, assessments, and tasks.

How will I know which courses to take?

Your supervisor or Management Team will assign required courses. You can take additional courses once all assigned courses are complete. Note that some courses have prerequisites.

What types of courses are available?

The Compass offers:

- Institutional Knowledge understanding how we do things and core financial literacy
- · Compliance courses regulations, security, required training
- Job-specific skills teller, member services, lending, operations
- Soft skills communication, teamwork, leadership, service excellence
- Professional development management training, financial literacy, personal growth

Do I take courses during work hours?

Yes-training is part of your role. Coordinate with your manager, especially for longer sessions.

How long are the courses?

Most courses take 5-30 minutes, while multi-module courses may take up to 90 minutes. You can pause and resume a course without losing progress—paused courses move to your In Progress queue.

What if I forget to complete a course?

Assigned courses automatically add the due date to your Outlook calendar, and reminder emails are sent before the due date.





Progress and Results

Will my progress be tracked?

Yes. The Compass automatically records completed courses. Your supervisor can view your progress.

How do I know how I did on a specific course?

Your Transcript screen shows all completed courses (assigned and elective). Scores depend on the course type. For example, all manually graded courses will show 100% regardless of the actual grade achieved. Contact your supervisor or Diana with questions about specific grades.

Rewards and Gamification

Tell me more about rewards!

American Mogul is an interactive training game that makes learning fun. Complete courses and activities to earn coins, which help you advance through levels. Each level unlocks prizes and recognition—turning professional development into a game-like experience.

Can I watch a video to learn more about the American Mogul game?

Yes! <u>Click here to see a quick video</u> how American Mogul works. You can stop watching at the 1:37 mark as the rest of the video is about set-up.

How do I know when I have rewards?

When you earn enough coins to reach the first level, a dollar amount appears on your My American Mogul Awards chart. Click it to see the prize you've unlocked.

What sorts of prizes will I get?

Prizes include swag, apparel, food, and more. You may also earn Guusto credits, which can be redeemed for digital gift cards at hundreds of retailers, restaurants, and services. You can spend them all at once or split across multiple brands. Since they're digital, you can access them anytime from your phone or computer.

What sorts of gift cards are available through Guusto?

To see the current inventory, click here and scroll down to the bottom of the page.